



# Understanding Your Billing Statement

At Virtua Health, our goal is to deliver transparency and clarity throughout every step of your wellness journey. That's why we've both simplified and improved your billing statement to ensure a much more seamless experience.

- 1 Single Customer Service Point of Contact**  
 Our team is ready to answer any questions relating to your balances.
- 2 Electronic & MyChart Payment Options**  
 Sign up to MyChart or scan your QR code to make quick and easy payments.
- 3 Transparent Payment Plan**  
 A single, integrated payment plan that incorporates all balances.
- 4 Comprehensive Statement**  
 Both hospital and professional balances will appear on a single statement.

**Statement of Services**

Statement Date: 12/02/2020  
Guarantor ID: [REDACTED]  
Page 1 of 2

**Balance Summary**

Payments Since Last Statement	\$0.00
Outstanding Accounts	
Total Charges	\$7,111.00
Insurance Payments & Adjustments	\$-6,438.48
Patient Payments & Adjustments	\$-2.78
Outstanding Accounts Amount Due	\$669.74
Payment Plan Amount Due	\$0.00
<b>Minimum Amount Due</b>	<b>\$669.74</b>

**Important Information**

Thank you for choosing Virtua Health for your healthcare services. The amount due reflects your current patient responsibility as of this time and does not include any services that are still pending payment from an insurance carrier. Your prompt and full payment is greatly appreciated.

Please see reverse side for account detail

Keep this portion for your records

Please detach the bottom portion and return with your payment in the enclosed envelope. Make checks payable to Virtua Health.

Virtua Health  
PO Box 71430  
Philadelphia, PA 19176-1430

GUARANTOR NAME  
GUARANTOR ID  
AMOUNT DUE DUE DATE AMOUNT ENCLOSED  
01/01/2021 \$

Virtua Health  
PO Box 71430  
Philadelphia, PA 19176-1430

Amount Due: \$669.74  
Payment Due By: 01/01/2021  
Page 2 of 2  
Statement Date: 12/02/2020  
Guarantor ID: [REDACTED]  
833-335-4010  
<https://secure.myvirtua.org>

**Hospital Services**

Date	Description	Charges	Insurance Pmts/Adjs	Patient Pmts/Adjs	Patient Balance
	RADIOLOGY	1,378.00			
	Cigna Payments and Adjustments		-1,226.14		
	<b>Totals</b>	<b>1,378.00</b>	<b>-1,226.14</b>	<b>0.00</b>	<b>\$151.86</b>

**Professional Services**

Date	Description	Charges	Insurance Pmts/Adjs	Patient Pmts/Adjs	Patient Balance
08/21/2020	ELECTROCARDIOGRAM REPORT	25.00			
08/21/2020	INITIAL HOSPITAL VISIT LEVEL 2	291.00			
08/22/2020	INITIAL HOSPITAL VISIT LEVEL 3	430.00			
08/23/2020	HOSPITAL VISIT LEVEL 2	155.00			
08/24/2020	HOSPITAL VISIT LEVEL 2	155.00			
	Cigna Payments and Adjustments		-1,020.66		
	Patient Adjustments			-2.78	
	<b>Totals</b>	<b>1,056.00</b>	<b>-1,020.66</b>	<b>-2.78</b>	<b>\$32.56</b>

Virtua Health Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Language assistance services, free of charge, are available to you. Call 1-888-VIRTUA3 or 1-888-947-8823.

If you have any questions or concerns, give us a call at (833) 335-4010.